

# Welcome

What a privilege it is to welcome you to our new-look, mini Impact Report as our charity's new CEO and Chair.

These pages reveal the scale and human impact of what we do. We hope you are inspired by the stories of families brought together, minds kept active, and the simple companionship of audio.

Thanks to supporters like you, last year our radios, devices and apps unlocked a world of audio for more than 30,000 people.

But still too many people living with sight loss face barriers accessing audio content easily and independently. We intend to change that.

With your continued support we will bring our life-changing service to thousands more people.

Thank you for being part of our story.



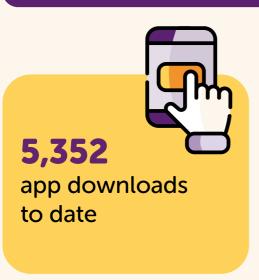


MARGA

Sphie Jones

Mike Brace, CBE DL Chair **Sophie Jones**Chief Executive
Officer

# **Our ambition**





**33,363**BWBF radios now in homes across the UK

#### Who we are

We believe access to audio can be life-changing for someone living with sight loss. Our radios and apps unlock a world of audio content.

## Where we're going

We will be the 'go-to' organisation for all things audio for people living with sight loss. We will deliver innovative, inclusive and trustworthy audio solutions and information services.

#### What drives us

Our values drive all we do.

Inclusivity	Integrity	Empathy
Innovation	Support	Ambition

# **Our radios**

Nearly a century after BWBF was born, today's beneficiaries range from young people who have grown up as smartphone users, to those who are more comfortable with tactile, adapted or sight loss friendly devices. Our ethos is to service all those needs, by offering a choice and avoiding assumptions about our beneficiaries' wants and habits.



# 12 radios1 headphone setour biggest ever range



2,491

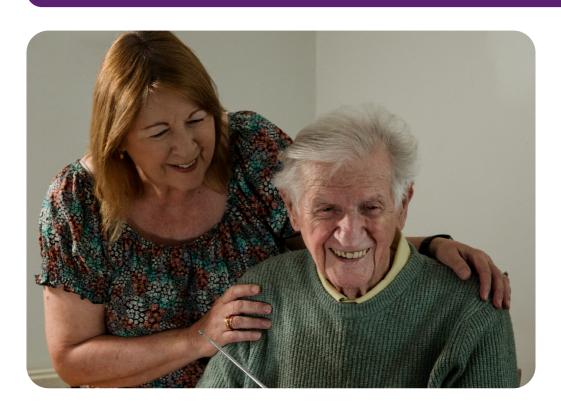
radios given to people living with sight loss



7,970

personal interactions with beneficiaries by phone, email or in person

# **Thomas & Yvonne's story**



"Dad's always tried to maintain as much independence as he can. It's difficult because he's obviously blind and his hearing isn't good, and he's a little bit unsteady now.

"The radio is something he feels he can control. It's made a big difference.

"Now that he can listen to the news, he can have a more

relevant conversation with somebody. Whereas it was quite isolating before.

"If you're listening to the radio and you're listening to the news, then you're still feeling part of things.

"Sitting listening to the radio is sort of Dad's natural pose now. He has it on all the time"

# **Our apps**

Nowhere else on the internet can someone living with sight loss access over 10,000 radio stations or hundreds of newspapers for free, all in one place, all via simple commands or gestures. Our mobile phone apps and Alexa skill\* bring together a world of audio content, while stripping out the endless adverts, pop-ups, and platform-specific user interfaces that can be so frustrating to navigate if you're living with sight loss.



**180** new radio stations

new publications on our apps



**105,654** times our Talking Newspaper Alexa

skill was used



1,930 app downloads in 2023

\*A skill is an application specific to Alexa which enables the smart speaker to find what you are asking for.

# **Brian's story**



"When you first lose your vision, even the most basic things like pouring a cup of tea become a big challenge.

"We're a visual society, so anyone who has partial vision or total loss of vision is always fighting an uphill battle.

"The lovely radio app is really nice because it's not overcomplicated. Having all the stations in one place makes life much easier. "Radio is such a big thing for my generation. We've grown up with it and having access to the radio is always going to be a priority.

"I like finding stations I listened to on holiday. It's a bit like having photos or videos to look back on. You've got that audio reference of good times."

# Your support changes lives

Everything we do relies on our supporters. Last year you helped change hundreds of lives through our firstever emergency fundraising appeal.

# What happened?

In spring 2023 we learnt that, due to reasons beyond anyone's control, the factory that made our popular Concerto 3 radio would be closing at very short notice.

#### What we did

Determined that as many people as possible would benefit from our Concerto 3 radio, we launched our Save Our Sets (SOS) campaign - BWBF's first-ever emergency appeal.

Thank you to all our supporters who helped to make our vital campaign a success. This life-changing radio will continue to bring joy to so many because of your generous donations.



Your donations paid for a deposit for **2,000**Concerto 3 radios



We bought **890** Concerto 3 radios entirely out of SOS appeal funds



**474** people gave to our appeal



**20** trusts and foundations gave to our appeal

**£123,490** raised

**£68,990** from members of the public **£54,500** from trusts & foundations

# Dyfrig's story



"I think I had a relatively delayed emotional reaction to losing my sight. I was just very annoyed with the lack of tactile devices.

"There's an element of technology which is potentially leaving out people with some disabilities. You don't need to make everything flat! It's a sort of thoughtlessness. "I grew up listening to the radio, so it's very important to me. Once I got the hang of the Concerto 3, I was able to navigate it. Having the sound signals to help with tuning was very good. Being able to play my CDs again was fantastic!

"This radio is great, because you have some level of control over it."

None of what we do would be possible without you. Your support today will help us provide our life-changing service to more people like Dyfrig, Thomas and Brian

#### **Donate**

blind.org.uk/donate

Remember us in your will blind.org.uk/support-us

Get your company involved blind.org.uk/corporate-partnerships

#### Your data

Our new privacy policy sets out how we will use your information.

To read our updated privacy policy or update your preferences about how we contact you, please visit www.blind.org.uk/privacy-policy









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Name
Address
Postcode
Email
I would like to make a gift of <b>£</b>
I enclose a cheque made payable to British Wireless for the Blind Fund
Please debit my: (Please tick)  Mastercard Visa CAF Charity Card
Card number  Start date Expiry date
Signature

If you are a UK taxpayer we can reclaim 25p for every £1 you donate.

giftaid it

I am a UK taxpayer and would like BWBF to Gift Aid my donation and any donations I make in future or have made in the past four years.

I understand if I pay less income tax and/or capital gains tax than the amount of Gift Aid claimed on all my donations in that tax year, it is my responsibility to pay any difference. Please notify BWBF if you want to cancel this declaration, change your name or home address or no longer pay sufficient tax on your income and/or capital gains.

Dated

### Our promise to you

BWBF respects your privacy and is committed to responsible and ethical fundraising and communications. We want to share our news and developments supporting people living with sight loss, and how you can continue to support us with our fundraising appeals.

If you do not wish to be contacted, or would like to change how we contact you, please let us know –

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10 Albion Place, Maidstone, Kent, ME14 5DZ

Your details will be stored securely, and we will never sell them. For further information please refer to our privacy policy. **www.blind.org.uk/privacy-policy**